## ARENA STAGE SUSPENDS ALL PERFORMANCES FOR THE REMAINDER OF ITS 2019/20 SEASON

In light of ongoing developments resulting from the coronavirus (COVID-19) and the national move to cancel group gatherings as recommended by the <u>Center for Disease Control and Prevention</u> and <u>District of Columbia Health Authorities</u>, Arena Stage has made the difficult decision to suspend all remaining performances for its 2019/20 Season, as well as select special events and community engagement programs. Productions of <u>Celia and Fidel</u>, August Wilson's <u>Seven Guitars</u> and <u>Toni Stone</u> have been postponed to the <u>2020/21 Season</u>. Additionally, our building will be closed through at least April 27, 2020.

## SUPPORT AMERICAN THEATER — DONATE TO THE ROARING BACK FUND

The next few months will be challenging for us and other arts organizations. With your help, we believe the theater will come back stronger than ever.

"We have artists who are longing to perform and artists who have powerful stories to tell; our audiences are the best and the brightest in the country," said Artistic Director Molly Smith. "Many of our patrons are donating tickets back and we are grateful for their generosity. We ask our community, in this difficult time, to make a donation to our newly announced campaign: the **Roaring Back Fund**."

Donate online at <u>arenastage.org/roaringback</u>. Your support would ensure that our artists and staff can continue to produce the best of American theater.

A MESSAGE FROM ARENA STAGE ARTISTIC DIRECTOR MOLLY SMITH

## **TICKETING OPTIONS**

Transferring your ticket to a <u>gift certificate</u> or <u>donation</u> supports non-profit theaters like Arena Stage during these uncertain times and we appreciate your consideration. The following options are available for those who have already purchased tickets to rescheduled performances this season:

- **DO NOTHING**: We have already taken care of transferring your tickets to the new run dates in the 2020/21 Season. We will be in touch with more specific details about your new date(s) shortly and new tickets will be mailed out later in the spring.
- <u>TICKET DONATION</u>: Donate your ticket and receive a tax deduction for the total ticket value. Click <u>here</u> to request this option.
- <u>TICKET EXCHANGE</u>: Change your ticket to a future Arena Stage performance of any production.
  Click <u>here</u> to request this option.
- GIFT CERTIFICATE: Apply the value of your ticket towards a gift certificate valid up to five years. Click here to request this option.
- **REQUEST A REFUND**: Please note that refunds will take up to 30 business days to process. You can make this request via email to <a href="mailto:info@arenastage.org">info@arenastage.org</a>.



## **SALES OFFICE HOURS**

Beginning March 31, our Sales Office staff will be available Tuesday – Sunday from noon to 6 p.m. to assist you and answer any questions. You may reach the Sales Office via phone at **202-488-3300** or email at <a href="mailto:info@arenastage.org">info@arenastage.org</a>.

We apologize for the inconvenience and thank you for your patience as we all navigate these difficult circumstances. Take care of your friends and family and continue to protect your health and well-being.

