ARENA STAGE SUSPENDS ALL PERFORMANCES FOR THE REMAINDER OF ITS 2019/20 SEASON

We have always come together as a country and a community to support each other. We will do so here, too.

In light of ongoing developments resulting from the coronavirus (COVID-19) and the national move to cancel group gatherings as recommended by the <u>Center for Disease Control</u> and <u>District of Columbia Health Authorities</u>, Arena Stage has made the difficult decision to suspend all remaining performances for its 2019/20 Season, as well as select special events and community engagement programs.

Productions of <u>Celia and Fidel</u>, August Wilson's <u>Seven Guitars</u> and <u>Toni Stone</u> have been postponed to the <u>2020/21 Season</u>. The previously announced productions of Theresa Rebeck's <u>Enlightenment</u>, Mike Daisey's <u>The Change</u> and Lynn Nottage's <u>Crumbs from the Table of Joy</u> have been rescheduled to the 2021/22 Season to accommodate these changes. Additionally, our building will be closed through at least March 29.

The resulting cancellation of various public events will have very real financial consequences for theaters and theater artists alike. Nationwide, thousands of theater professionals' jobs and healthcare are at stake. Transferring your ticket to a <u>gift certificate</u> or <u>donation</u> supports non-profit theaters like Arena Stage during these uncertain times and we appreciate your consideration.

The following options are available for those who have already purchased tickets to rescheduled performances this season:

- **DO NOTHING**: We have already taken care of transferring your tickets to the new run dates in the 2020/21 Season. We will be in touch with more specific details about your new date(s) shortly and new tickets will be mailed out later in the spring.
- <u>TICKET DONATION</u>: Donate your ticket and receive a tax deduction for the total ticket value. You can request this option in just a few clicks online <u>here</u>.
- <u>TICKET EXCHANGE</u>: Change your ticket to a future Arena Stage performance of any production. You can request this option in just a few clicks online <u>here</u>.
- GIFT CERTIFICATE: Apply the value of your ticket towards a gift certificate valid up to five years. You can request this option in just a few clicks online here.
- **REQUEST A REFUND**: Please note that refunds will take up to 30 business days to process. You can make this request via email to info@arenastage.org.

Our building is closed, and our staff is working off site to help answer any questions you may have. You may reach the Sales Office staff at info@arenastage.org, via voicemail at 202-600-4194 and online at arenastage.org, via voicemail at 202-600-4194 and online at arenastage.org, via voicemail at 202-600-4194 and online at arenastage.org, via voicemail at 202-600-4194 and online at arenastage.org, via voicemail at 202-600-4194 and online at arenastage.org.

We apologize for the inconvenience and thank you for your patience as we all navigate these very difficult circumstances. Take care of your friends and family and continue to protect your health and well-being. The word human kindness keeps coming up and the need to listen to each other. We know each of you are doing the best you can during these challenging times.

When this is over, the theater will come roaring back. We always have.

