FICHANDLER STAGE

Step Afrika!'s Drumfolk

Information for Ushers



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SPECIFIC INFORMATION FOR Drumfolk

PLEASE NOTE: Our building will open 90 minutes prior to showtime for usher check in. Usher check in will last for 90 minutes. Because our building will open 90 minutes prior to showtime, please do not arrive any earlier than 90 minutes prior to the start of the show.

The house will open approximately 30 minutes prior to the performance.

Show Length: The show is approximately 1 hour and 40 minutes, including one 15-minute intermission. Act 1: 43 Minutes. Act 2: 38 Minutes.

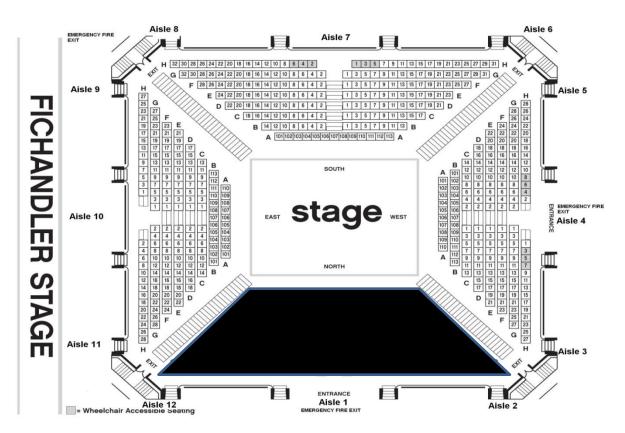
Content: This production contains fog and theatrical haze, prolonged and sudden loud noises, strobe effects and flashing lights, and mature themes.

NEW FOR THIS SHOW: Due to the extensive preshow work our Production and Stage Management team requires to get this show ready each night, the usher speech will now take place prior to usher check in on the usher benches by the box office window. We will not be allowed inside the theater until 45 minutes prior to the show. Please wait in the lobby until House Management gives the all clear to enter the Fichandler Theater.

Late Seating Break: The "late seating break" is a time in each performance, designated by the director, when latecomers may be seated within the theater. The time is selected by the director so it will be the least disturbing to the audience and to the actors. The late seating break will be 10 minutes into the show after the first call and response portion of the show. We will go over this is full detail during the usher speech.

GENERAL INFORMATION FOR THE FICHANDLER:

Seating: On the seating chart below, note how the aisles are numbered and where they are located. The aisle numbers will let you know what direction to send the patron as they enter the theater. Also note that at the top of an aisle, the even numbered seats are on your right-hand side and the odd numbered seats on your left. Also note that the front rows in the South and North section do not have a center aisle, and the first two rows in the East and West sections do not have a center aisle. **Please note that for** *Drumfolk* **the North Section is closed.** Patron's may still enter and exit through the North Entrance, but there will be no seating on Aisles 1, 2, and 12.



<u>Aisle ushers, please make sure no-one walks across the stage before or after the show</u>. Patrons are welcome to leave through the lower doors, but make sure they don't walk on the stage or go backstage!

House Rules: 1. Food and drinks are not allowed inside the theater.

2. No children under age 5 for this production. Advise the House Manager if you see a child that appears to be under age 5.

3. No use of cell phones or cameras inside the theater. No texting or recording of any kind allowed during the show. Patrons may take photos of themselves and the stage before or after the show if they wish, but no photography during the performance.

Patrons with Walkers/Canes/Wheelchairs: If you take a patron's walker (or other mobility equipment) at the beginning of the show to stow it for them, you are then responsible for returning it to the patron at intermission and after the performance has concluded. You will be that patron's personal concierge for the evening. If you should happen to check out early – please remember to advise the House Manager or a neighboring usher the location of the patron and their items.

After the performance has concluded the ushers will remain inside the theater until all patrons have safely exited the space.

4. No patrons or ushers should ever walk across the stage. Before the show and after the show, aisle ushers should make sure patrons know if they need to get to the other side of a row; they must cross through the seating area or leave the theater and walk around to the other side of the house.